

Maarya Bot

User guide for **Maarya** service, your virtual assistant from **Aman Bank**.



If you are calling from inside
Libya, call:

1514

If you are calling from outside
Libya, call:

00 218 21 336 0600

Maarya will answer and ask for information such as your national number to verify your identity for security reasons.

**Hello! I'm Maarya!
To be able to help
you I need to check
your details...**



How can I help you?



After confirming your identity,
Maarya will answer your request
in a few simple steps.

You must state your request to **Maarya** in regular, everyday words.

You can ask **Maarya** for the following services...

Account activity

Account balance

**Updating the
national number**

**Updating phone
number**

**Inquiring about
outstanding amounts**

When your inquiry is mentioned, **Maarya** will return your inquiry to make sure that she understood it correctly and you must confirm with **yes** or **no**.

After confirming **yes**, **Maarya** will fulfil your request

TIP:

To get a better experience when talking with **Maarya**, do not use long sentences, use clear direct sentences and try to talk to **Maarya** in a quiet place.

I want to know my
account balance



You want to know your
account balance, right?



Yes



Well, your account
balance is...





An Active presence and Promising ambition